

# Communication Council Member Update – CitiBEAT



CitiBEAT began with the vision to spotlight the events and people at the Matheson site in Mississauga, Canada

## CitiBEAT

- 15+ volunteer contributors
  - Social Committees
  - Town Halls
  - Site Announcements.
- Promote upcoming events, provide follow up with articles, and video updates when possible
- Highlight teams and individuals
  - Team Spotlight
  - Elevator Speech

**Announcements**

Calendar of Events **NEW!** Hurontario Info Site Hurontario Cafe Site

Client Excellence Week Welcome Green Team London Ontario! Reporting an Incident

Ten Winning Strategies for COB What's New@Eservus 2013 Payroll Calendar 2013 Standard Building Operating Schedule

TWC: Nov 9 - Adoption & Kin Departments' Family Fun Day Event! Upcoming Events for 2013

Global Training Calendar: Oct Central Audit Calendar: 2013 (as at July)

**In the Biz**

Town Hall - Oct 23rd: Presentation

Just in case you missed it...Citi People from Around the World About the **New Citi Beat**

The Job Shadow (with Scott Maynard) Interviewing the Interviewer (with Gigi Leung)

The 7 Cs of Communication Getting Past a Communication Impasse

**Lifestyle**

Top 10 Harmful Food Additives to Avoid

Fitness Centre Videos: Get in. Get Fit n' Happy.

Foodie Review: Mississauga Marketplace Fish & Chips and Seafood Restaurant

Recipes du Jour: Hearty Chili Chickpea & Black Bean Salad Pear Tart

**GOAL**

Our goal is to make CitiBEAT as fun, informative, and engaging as possible, keeping the focus on the team

Matheson Event Committee  
2013 Calendar of Events

Date	Event
Jan 22	2013 Calendar of Events
Jan 23	2013 Calendar of Events
Jan 24	2013 Calendar of Events
Jan 25	2013 Calendar of Events
Jan 26	2013 Calendar of Events
Jan 27	2013 Calendar of Events
Jan 28	2013 Calendar of Events
Jan 29	2013 Calendar of Events
Jan 30	2013 Calendar of Events
Jan 31	2013 Calendar of Events
Feb 1	2013 Calendar of Events
Feb 2	2013 Calendar of Events
Feb 3	2013 Calendar of Events
Feb 4	2013 Calendar of Events
Feb 5	2013 Calendar of Events
Feb 6	2013 Calendar of Events
Feb 7	2013 Calendar of Events
Feb 8	2013 Calendar of Events
Feb 9	2013 Calendar of Events
Feb 10	2013 Calendar of Events
Feb 11	2013 Calendar of Events
Feb 12	2013 Calendar of Events
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Feb 16	2013 Calendar of Events
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Mar 27	2013 Calendar of Events
Mar 28	2013 Calendar of Events
Mar 29	2013 Calendar of Events
Mar 30	2013 Calendar of Events
Mar 31	2013 Calendar of Events

The Women's Council  
GTS

**TWC- Mississauga Branch Is Looking for a Few Good Volunteers!**

Please join us as we assist the Children's Aid Society of Toronto with their "Adoption and Kin Departments' Family Fun Day Event!"

It is a wonderful event where families who recently adopted come out for fun, information and to connect with other families.

**Ontario Science Centre**  
Saturday, November 9th between 8:30 a.m. to 2 p.m.

775 Don Mills Rd. Toronto, ON M3C 1T3

Volunteers will set up and run "fun" booths that include face painting, arts and crafts, puzzles, etc. Breakfast, lunch, and parking are included and volunteers can attend the Science Centre after the event for only \$2!

This is a great opportunity to give back to our community!

Reserve your space by October 21st by clicking on the link below:  
TWC Event: Children's Aid Society of Toronto's Adoption and Kin Departments' Family Fun Day!

Or RSVP through **DVC Mississauga Branch**  
Only 50 spaces are available.

Learn + Grow + Change  
Creating Opportunities for Women to Succeed

**Lifestyle**  
Foodie Review – Mississauga Marketplace Fish & Chips and Seafood Restaurant

It's Friday, and getting my Friday Fish and Chips! I have my usual order of Fish and Chips, but I have not had a Fish and Chip I haven't had for a while. I have to admit, I'm a bit of a foodie, and I'm always looking for something new to try. I'm looking for something new to try, and I'm looking for something new to try. I'm looking for something new to try, and I'm looking for something new to try.

Now that you have received the information, you are probably wondering to yourself "Where can I get my food?" Well, the answer is simple. You can get your food at the Mississauga Marketplace Fish & Chips and Seafood Restaurant. It's a great place to get your food, and it's a great place to get your food.

Now this place is a star rating because it has a great menu. It has a great menu, and it has a great menu. It has a great menu, and it has a great menu. It has a great menu, and it has a great menu. It has a great menu, and it has a great menu.

Thank you, Mississauga Marketplace Fish & Chips and Seafood Restaurant, for providing me with a great meal. I'm looking forward to my next visit. I'm looking forward to my next visit. I'm looking forward to my next visit. I'm looking forward to my next visit.

God Save the Queen!





Popular sections regularly utilized by team members include the Calendar Events and “Restaurant” Reviews

## 2013 Calendar of Events\*

Date	Event
July 18	<a href="#">JOPC Luncheon</a>
July 24	<a href="#">Morgan Stanley BBQ</a>
July 26	<a href="#">JOPC 1000 Drink (presented by J.C. Cycles)</a>
Aug 7	<a href="#">JOPC 1000 Mile (presented by Team Aerosol)</a>
Aug 12	<a href="#">Happy 100!</a>
Sept 14	<a href="#">Annual Golf Tournament for JOPC @ Terra Golf</a>
Sept 19	<a href="#">JOPC Book Day at PSC in Mississauga</a>
Oct 24	United Way Historic Art Show/Gala
Oct 31	Halloween Party
Nov 12	David Festival of Lights
Nov 14	United Way Poker and Pool Tournament
Nov 27	Holiday Tree Kick Off for the Peel Children's Foundation
Dec 12	Christmas Party

\* Dates and content are subject to change



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Please join us as we assist the Children's Aid Society of Toronto's "Adoption and Kin Departments" Family Fun Day Event.

It is a wonderful event where families who recently adopted can get information and to connect with other families.

**Saturday, November 9<sup>th</sup> between 8:30 a.m. to 12:00 p.m.**  
**Ontario Science Centre**  
**770 Don Mills Rd Toronto, ON M3C 1T3**

Volunteers will set up and run 'fun' booths that include face painting, crafts, puzzles, etc. Breakfast, lunch, and parking are included and you can attend the Science Centre after the event for only \$10.

This is a great opportunity to give back to our community.



Reserve your space by October 21<sup>st</sup> by clicking on the [TWC Event: Children's Aid Society of Toronto's "Adoption and Kin Departments" Family Fun Day!](#)

Or RSVP through [TWC Mississauga Branch](#)  
**Only 30 spaces are available**

Vision • Strength • Execution  
 Creating Opportunities for Women to Succeed

**citiBeat**  
**Lifestyle** ★★★★★  
 Foodie Review – Mississauga Marketplace Fish & Chips and Seafood Restaurant

**Philip Wong**

It's Friday, and nothing say Friday like Fish and Chips! I have many fond memories of Fish and Chip Fridays, as I have not met a Fish and Chip I haven't liked! You will have to forgive me for being a little biased when it comes to England's finest and only contribution to fine cuisine.

Now that we have moved into the Hurontario office, you are probably wondering to yourself "Where can I get myself some nice healthy fish and chips?" Well I am glad you asked! Look no further than Mississauga Marketplace Fish & Chips and Seafood Restaurant. Located 10 minutes away at 4555 Hurontario, just south of Eglinton (across from the Emerald restaurant).

I was debating whether to go haddock or halibut, feeling a little crazy I went with the haddock. It was nicely done with a healthy portion. They also have some grilled and poached alternatives (and yes I am talking to you Rachael "Ray Ray" Conacher!), just in case you are looking for other healthier alternatives. However, these guys are so old school they don't even have a website!

Now this place is a 4 star rating because it has good honest food with a nice warm ambience. You are probably wondering to yourself "What would make this place a 5 star?" Good question and without a doubt something deep fried, like a Mam bar, Coffee Crisp or Ch Henry would make this place perfection.

Thank you Jacqueline Laal for recommending this place! This is dedicated to me new illustrators who are of British descent Philip Crackshank and Kathleen Lim!

God Save the Queen!

FOR INTERNAL COMMUNICATIONS ONLY



# Communication Council Member Update – CitiBEAT



Video updates provide an added dimension to CitiBEAT



People's Corner

**Elevator Speech:** Janet Khoshaba **Happy Anniversary - Q4 2012**

**Team Spotlight:** CFSC Client Integration - UAT **TWC Update:** Sheryl Sandberg

Team True North Running for the cure! Global Community Day

Happy EID! Big Red Bike - Supporting the Heart & Stroke Foundation

Thank you from Food Park Earth Week Photo Summary Thank you from the Children's Aid Society

Soccer Update Annual Softball tournament a hit! Softball 2013 Photos

**JDRF:** Golf Updates (Video / Photos) **JDRF Ride Day!** (Video / Photos)

**Tier II Five Star Winners:** 2013 - Q1 2013 - Q3

**Matheson Joint Health & Safety Committee - Safety Tips:** Oct

## Quote of the Week

*"There are only two ways to live your life. One is as though nothing is a miracle. The other is as though everything is a miracle." ~ Albert Einstein*

**People's Corner**  
Elevator Speech  
Getting to know Janet Khoshaba

Had that elevator "What's your 'elevator speech'?" Do you even have one ready? With your elevator speech make you sound refined or unsure? Watch out for when you may bump into next time you're in the elevator, as I just may ask you the following question!

The world is coming to the end, what is your last meal and why?  
If the world was coming to the end and the last meal I'd choose to have would be a Big juicy burger with tons of French fries and a lot of dessert! I'd bread myself as much as I could because I wouldn't have to watch what I eat and be to Rachael at the gym!

Best advice you have ever received?  
The best advice I have ever received was to always stay positive and live your life to your second chance.

What is your favorite past time?  
As with any other girl - SHOPPING! You can always be sure to catch me at the mall if I have spare time. There's nothing more relaxing and exciting seeing new clothes every other day!

What is your favorite meal to cook?  
My favorite meal to cook would have to be Italian! Being of middle eastern descent I grew up with my mom making them and now I can't seem to stay away from the delicious grilled steak. It's actually very quick and simple and to mention very healthy and delicious!

Stick on a desert island what would be your top DVD and CD you would bring with you?  
If I was stuck on an island my top DVD would have to be Surfside and any one of Beyonce's albums!

What would be your "big lie" in life?  
Keep smiling! There's nothing more beautiful than to see everyone happy!

**Team Spotlight**  
CFSC Client Integration - UAT

In the Spotlight

Our team is made up of myself as the manager, and 5 UAT Coordinators. Our team's main responsibility is to effectively and efficiently coordinate UAT activities for the two main Transfer Agency Systems (Central and AUA) and their primary applications, as well as BVA and Access to Data. The purpose of UAT, at its core, is to provide the business with an opportunity to test system changes and enhancements in a controlled test environment prior to deployment to the live system. Through UAT, errors can be identified (and fixed), business processes can be refined and users can gain early exposure to the new functionality to gain familiarity. The UAT coordinator's key responsibilities are: coordinating the testing activities with the business users, preparing the applicable testing artifacts, tracking the defects that are identified as well as maintaining the test environments that are used. We are a diverse team with an average of 15 years industry experience, 14 years of experience at Citi, SME level system knowledge with our two key transfer agency systems, and the following products: Mutual Funds, Registered Funds, IR/CD/CDSP and C&P.

**Event Update**  
JDRF Golf updates and winners!

On Saturday September 14th Citi staff, friends, family and sponsors took to the links at Turtle Creek Golf Club for the 11th Annual Citi Golf Tournament. This year Citi staff and sponsors are to be commended on raising over \$30,000 in support of the Juvenile Diabetes Research Foundation (JDRF).

The day started a bit cold but sunny skies prevailed and kept the participants warm. The scramble format allowed teams of varying skill levels to engage in friendly competition and the refreshment samples provided by Jason Charnow of Junction Craft Brewery was a real treat.

The event winners, and how 3 time champions, consisted of Rachael Conacher, Robert Simak, Robert Ebel and Troy Cheeseman who shot a net 13 under par - congratulations!

Contest Winners:  
Longest Drive - Men - Jeff Thompson, Women - Rachael Conacher  
Closest to the Pin - Men - Tim Dixon, Women - Cathy Dupuis  
Putting Contest - Daniel Altavise  
\$25,000 Hole in One Shoot Out - No Winner but Colin Abbott had the closest shot of the day!

50/50 draw - Abraham Soriano (\$210)

Best Dressed - Michael Krawczynski, runner up Neil Kramer

This event would not have been possible without the help and support of the volunteers: Samantha Pires (Head), Elyse Cullinan (Caret of Head), Tina Wong (CR), Ma-Yi (CR), and Jessica Berens (LHR).

Click [here](#) to check out the video highlights from the JDRF Ride Day.



**From:** [Wong, Philip \[ICG-CTS\]](#)  
**Bcc:** [\\*GTS Canada Employees - CFSC](#)  
**Subject:** CitiBeat | February Edition  
**Date:** Monday, February 11, 2013 3:45:00 PM  
**Attachments:** [image008.png](#)



February 11<sup>th</sup>, 2013

On behalf of the CitiBeat Team we would like to wish everyone a happy and prosperous lunar new year! May this year be filled with an abundance of opportunities and success!

Cheers,

*Phil*

### ***In the Biz***

Look here for any updates on our business and ongoing series of articles about how to maximize your career potential.

- [Site President's Message](#)
- [Happy Chinese New Year!](#)
- [JDRF Bake Sale](#)
- [Valentine's Day Pancake Breakfast](#)
- [TWC Upcoming Events](#)
- [Global Training Calendar](#)
- **Town Hall Jan 30:** [John Landry](#) [Darryl MacKenzie](#)

[Interviewing the Interviewer \(with Gigi Leung\)](#)

- [How to Overcome Communication Fears](#)

## Lifestyle

Don't forget to seek balance – whether through exercise, healthy eating or time spent with family and friends.

- [Check out the new Fitness Centre SharePoint Site!](#)
- **Movie Review:** [The Hobbit](#) [Zero Dark Thirty](#)
- **Recipe du Jour:** [Spanikopita](#) [Soft White Cookies](#)
- **Foodie Review:** [Blue Sage...bucket list diner!](#)

## People's Corner

Check out the people at Citi and find out what makes them tick!

- [In Memory of Kris Szkodzinski](#)
- [Who's Who \(with Andrea Rozario\)](#)
- [Happy Anniversary! Q4 2012](#)
- **Team Spotlight:** [The Pricing & Corporate Actions \("PCA"\) Team](#)

## Matheson Matters

Find out what's going on at 2920 Matheson!

- **Five Star Winners:** [Tier 2 Q4](#)
- [Global Training Idea Challenge 2012 Winners! Congratulations to Nancy Macera & Philip Wong](#)
- **Event Updates:** [Fernanda's Retirement](#) | [Video of Fernanda's Retirement](#)

FOR INTERNAL USE ONLY



# Mississauga Event Committee

2013 Calendar of Events



# 2013 Calendar of Events\*

Date *	Event
Jan 21, 22, 23	<a href="#">JDRF Jeans Collection for Jan, Feb &amp; Mar</a>
Feb 11	<a href="#">Happy Chinese New Year – Red Pocket Desk Drop – Golden Ticket Prize</a>
Feb 14	<a href="#">Valentine's Pancake Breakfast</a>
Mar 8	<a href="#">International Women's Day</a>
Mar 23	<a href="#">Earth Hour 8 – 9 pm</a>
Mar 27	<a href="#">JDRF Bake Sale - Lobby</a>
Mar 28	<a href="#">Easter Celebration - Lobby</a>
April 8 to 22	<a href="#">Food Drive for Food Path (Donation box in the Lobby)</a>
April 22	<a href="#">Town Hall</a>
Apr 22 to 26	<a href="#">Matheson Earth Week Celebrations</a>
May 1	<a href="#">United Way Jean Collection (May, June, July and August)</a>
May 2	<a href="#">Big Red Bike – Heart &amp; Stroke Foundation (Downtown Ride)</a>
May 13 - 24	<a href="#">We Care Survey</a>
June 1	<a href="#">June – Virtual Learning Opportunities</a>
June 8	<a href="#">Softball Tournament</a>
June 14	<a href="#">JDRF Event Updates</a>
June 18	<a href="#">JDRF Int'l Car Wash Day</a>
June 19	<b>JDRF - </b> <a href="#">Cultural Food Explosion(hosted by Trust Accounting)</a> / <a href="#">Silpada Jewellery Sale</a>
June 22	<a href="#">Citi Global Community Day</a>
July 6	<a href="#">Citi Soccer Tournament</a>

\* Dates and events are subject to change

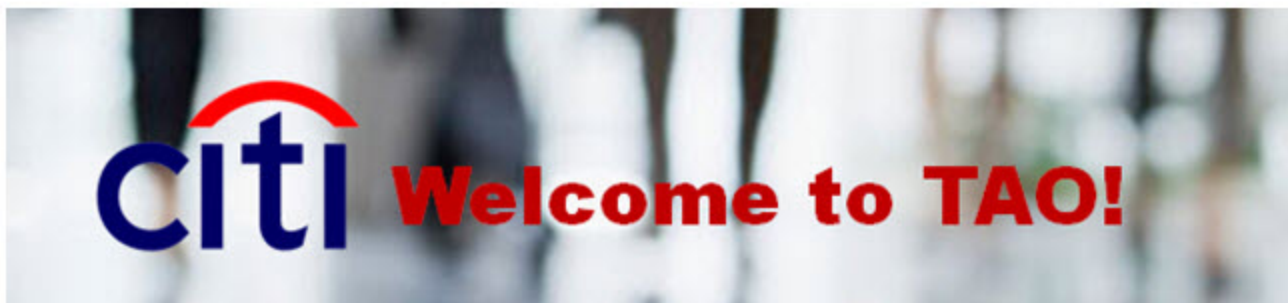


# 2013 Calendar of Events\*

Date *	Event
July 10	<a href="#">JDRF Loonie Toss</a>
July 24	<a href="#">Morguard Annual BBQ</a>
July 26	<a href="#">JDRF 5050 Draw (presented by I-Cycle)</a>
Sept 14	<a href="#">Annual Cit Golf Tournament for JDRF @ Turtle Creek Golf Course</a>
Sept 19	<a href="#">JDRF Ride Day at RBC in Mississauga</a>
Oct 31	<a href="#">Halloween Party</a>
Nov 14	<a href="#">United Way Poker and Pool Tournament night at the Wild Goose</a>
Nov 27	<a href="#">Holiday Tree Kick Off for the Peel Children's Foundation</a>
Dec 12	<a href="#">Christmas Party</a>

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# Lifestyle

## Foodie Review – Mississauga Marketplace Fish & Chips and Seafood Restaurant



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God Save the Queen!







**citi**<sup>®</sup> Take Your Kids To Work Day  
*November 6<sup>th</sup>, 2013*

**From:** [One Citi Mississauga](#)  
**Cc:** [\\*ICG CA Hurontario Communications](#)  
**Subject:** Holiday Party Pictures Now Available!  
**Date:** Tuesday, January 14, 2014 2:14:38 PM  
**Attachments:** [image003.png](#)  
[image004.png](#)

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**Thank you all for making this year's Holiday Party a great success!  
And a special thank you to all of our volunteers for their time and efforts.**



**Please use the attached links to view the photo's from this year's party. Included in your ticket price was a voucher for 1 framed photo from the party. To redeem your voucher please review the photos from the attached link and email [philip.wong@citi.com](mailto:philip.wong@citi.com) with your name and the photo number you would like printed. A voucher is NOT required to claim your framed photo.**

**If you would like additional photo's simply copy and pasted the photo from these folders.  
For Photo Booth pictures [click here](#).  
To view party pictures [click here](#).**